

Telephone Numbers & Websites For Retirees, and Eligible Dependents

Remember when calling the insurance carriers; tell them you are an ASRS member.

Carrier	Member Services	Other Information
Medical Provider		
UnitedHealthcare of Arizona	Weekdays: 7am – 8pm MST	www.uhc.com
HMO Plan	1-800-347-8600	
PPO Choice Plan	1-800-377-5154	
Senior Supplement Plan	1-866-480-1087	Weekdays: 8am – 8pm MST
Medicare Complete Plan	1-866-208-3248	Weekdays: 8am - 8pm MST www.securehorizons.com
Prescription Solutions (Choice)	1-800-797-9794	Available 24/7
UnitedHealthRX (Senior Supp)	1-888-556-6648	Available 24/7, www.unitedhealthrxforgroups.com
Medicare Complete Prescriptions	1-866-208-3248	7 Days 8am to 8pm MST
OptumHealth Vision	1-800-638-3120	www.optumhealthvision.com
Dental Provider		
Assurant Employee Benefits		www.assurantemployeebenefits.com
Weekdays 7am – 5:30 pm CST		
Indemnity Dental Claims	1-800-442-7742	
PPO Dental Providers (DHA)	1-800-985-9895	www.dha.com
Pre-Paid Dental	1-800-443-2995	
Vision Discount Services	1-800-877-7195	www.vsp.com
Hearing Benefits		
AZ HearCare Network	1-800-532-3331	weekdays 8am-4:30pm MST www.arizonahearcare.com
Prescription Discount Card		
ScriptSave	1-800-700-3957	www.scriptsav.com
Weekdays: 9am – 8pm EST		
Saturdays: 10am – 3pm EST		
ASRS Member Services		
Phoenix Area	1-602-240-2000	www.azasrs.gov
Tucson Area	1-520-239-3100	
Out-of-Area (Phoenix)	1-800-621-3778	
TTY Users	1-602-240-5333	
Weekdays: 8am – 5pm MST		
ADOA Benefits Office		
Phoenix Area	1-602-542-5008 X2	www.benefitoptions.az.gov
Toll Free	1-800-304-3687 X2	
Weekdays: 8am – 5pm MST		
PSPRS, CORP, and EORP Benefits Office		
Weekdays: 8am – 5pm MST	1-602-255-5575	www.psprs.com
Other Helpful Numbers and Websites		
Social Security	1-800-722-1213	www.ssa.gov
Medicare	1-800-633-4227	www.medicare.gov